

# DEN

THE OUTDOOR COMPANY

TRAME DI ARTISTA  
EXCLUSIVE RUGS AND OUTDOOR FABRICS

Maintenance and care

# O U T D O O R R U G S

M a i n t e n a n c e a n d c a r e

In collaboration with Maison Pierre Frey

## **WARNINGS**

- 1 - Periodically rotate the rug in order to avoid localized wear in the areas of intensive traffic and/or subjected to pressure.
- 2 - In the first weeks of use the rug could release a light fluff: this phenomenon is the so-called pilling, it's due to the artisanal nature of the product and it will cease within a few weeks, depending of the frequency of use and of the cleaning by vacuum.
- 3 - During the first months some small yarns could leak out of the rug surface; this does not affect the resistance, the aspect and the quality of the rug. These small yarns that rise from the surface can be cut with scissors.
- 4 - While placing furniture pieces on the rug, these can crash the surface: a protection can be used in order to not damage the aspect of the rug.
- 5 - The packages must be opened and the rugs unrolled within maximum 10 days from the receipt in order to let the fibers breathe and avoid the formation of mold and bad smell. We cannot accept responsibility in case these instructions are not respected.

## **Cleaning Instructions Outdoor Rugs**

The most important step in caring for your carpet is vacuuming. Properly vacuuming carpet is the easiest and most effective way to keep your carpet clean. We recommend vacuuming areas often that receive the most traffic, such as allways, stairs, and exterior entryways in the home. Ideally, vacuum all the floor coverings a minimum of once a week, and the high-traffic areas more often, based on the usage.

If you have pets, you may need to vacuum some area daily. Removing loose soil while it remains on the carpet's surface is important so that it is not walked into the carpet pile.

## **Vacuum cleaner recommendations**

### **Cut pile carpets**

You should vacuum in one direction so the carpet color is consistent. We recommend vacuum cleaners with a rotating brush or beater/brush bar. The beater/brush bar agitates the carpet pile and mechanically loosens soil for the vacuum to remove.

Adjust the beater bar height to the highest setting, then lower the bar until it contacts the pile enough to vibrate the carpet slightly several inches away from the machine, but not close enough to cause slowing of the motor.

## Vacuum Frequency

Clean the carpet before it becomes really dirty

How often your carpet needs cleaning depends on the kind of carpet traffic you have (think kids and pets). Clean the carpet when the color starts looking dull. If you wait until the carpet is filthy, cleaning it will be much more difficult, take much longer and cost more.

TRAFFIC LEVEL	VACUUM
LIGHT	AS NEEDED, AT LEAST ONCE OR TWICE EACH WEEK
MEDIUM	AS NEEDED, AT LEAST TWO OR THREE DAYS EACH WEEK
HEAVY	DAILY

**Light Traffic:** Offices, cubicles, storage rooms, and executive areas.

**Medium Traffic:** Secondary aisles, research areas, conference rooms, classrooms, and atriums.

**Heavy Traffic:** Entrances, Elevator lobbies, main hallways, break rooms, stairways, corridors, cafeterias, main aisles, and waiting areas.

## SPOT CLEANING

### Act Quickly

Immediately absorbing liquid with a soft cloth, sponge, or paper towel helps to prevent it from setting in the rug's fibers. Remember, staining is influenced by many factors, and no carpet is completely stain proof.

## SPOT REMOVAL STEPS

### Step 1

- Blot liquids with a dry, white, absorbent cloth or white (no printing) paper towels.
  - Do not scrub the area. Scrubbing can cause pile distortion in the affected area.
- Continue to use a dry cloth or paper towels until the area is completely dry. For semi-solid, gentle scrape

up with a rounded spoon. Solids should be broken up and vacuumed until completely removed.  
- If the spot can be identified, locate the substance in the Spot Removal Guide and follow the directions carefully.

## **Step 2**

- Pretest any spot removal agent on an inconspicuous area to make certain the solution will not damage the fiber or the dye in carpet.

## **Step 3**

- Apply a small amount of the selected cleaning solution to a white cloth; allow sitting for about 10 minutes and working in gently. Work from the edges of the spill to the center to prevent the spill from spreading. Do not scrub! Blot, absorbing as much as possible and repeat if necessary.  
- Continue using the first cleaning solution as long as there is a transfer of the spill to the cloth. It is not necessary to use all of the cleaning solutions if the first solution removes the spill. Be patient! Complete removal of the spill may require repeating the same step several times.

## **Step 4**

- After the spill has been completely removed, rinse the affected area thoroughly with cold water, and blot with a dry cloth until all solution has been removed. Some cleaning solutions will cause rapid soiling if the solution is not completely removed.

Apply a one-half inch layer of white paper towels to the affected area, and weigh down with a flat, heavy object that will not fade. Continue to change paper towels as needed.

Note: Areas of soiling that appear after spot cleaning are most often because of inadequate removal of spot removal solutions or spills that leave a sticky residue.

## SPOT REMOVAL GUIDE (Refer Step 1)

### TYPE OF TREATMENT

A Blot with cold water.

B Treat with detergent solution.

C Treat with Methylated mineral spirits, turpentine or Carpet Spot Remover.

D Chill with aerosol freezing agent or ice cubes in a plastic bag. Pick or scrape off gum.

E Blot with warm water.

F Treat with clear nail polish remover (preferably acetone).

G Treat with Isopropyl alcohol.

H Apply rust remover.

I Sprinkle absorbent powder (e.g. salt, talc or baking soda).

ALCOHOLIC BEVERAGE	A	B	-
BLEACH	A	B	-
BLOOD	A	B	-
BUTTER	C	B	-
CANDLE WAX*	-	-	-
CHEWING GUM	D	C	-
CHOCOLATE	B	C	-
COFFEE	A	B	C
COLAS AND SOFT DRINKS	A	B	-
COOKING OILS	C	B	-
CREAM	B	C	-
EGG	B	-	-
FLOOR WAX	C	B	-
FRUIT JUICE	A	B	-
FURNITURE POLISH	C	B	-
GRAVY AND SAUCES	E	B	C
INK (FOUNTAIN PEN)	A	B	C
INK (FELT TIP)	E	B	F

\* Absorbent paper and hot iron

KETCHUP	E	B	-
LIPSTICK	C	B	-
MILK	E	C	B
MUSTARD	B	-	-
NAIL POLISH	F	C	A
OIL AND GREASE	C	B	-
PAINT (LATEX)	A	B	C
PAINT (OIL)	I	C	B
RUST	C	B	H
SALAD DRESSING	B	C	-
SHOE POLISH	C	B	-
SOOT**	C	B	-
TAR	C	-	-
TEA	A	B	C
URINE	A	B	-
VOMIT	B	-	-
WINE	I	A	B
UNKNOWN MATERIAL	C	B	-

\*\* Dry vacuum first

**WARNINGS:** Some chemicals are hazardous (corrosive, flammable, toxic, etc.), they should be used with great care and strictly in accordance with their use and safety instructions.

**ALWAYS:** Pre-test a cleaning agent in an inconspicuous place to ensure it doesn't affect the color or the pile of your carpet.

## **Cleaning Method**

### **Shampoo**

Shampooing a carpet is a great way to get a much deeper clean than vacuuming, and it extends the life of your carpet. Remove furniture from the room, vacuum carefully, and spot treat stains before you shampoo. Fill the machine with the proper amounts of soap and water. Run the shampooer in a pattern across the room, making sure to go slowly. Pay attention to when the dirty water tank is full.

After you shampoo, it is good to run the machine once again with cold water and no soap. Always let the carpet dry completely before putting furniture back and walking on it.

### **How to Care for Your Carpet if You Have Pets at Home**

When you own pets and have carpet in your home, it can be difficult to keep the carpet looking clean all of the time. Cats are generally cleaner than dogs since most cats are indoor animals. They do still shed and spread pet dander, so vacuuming twice per week is suggested. It is also ideal to have a carpet with a medium tone and that has a few colors to help hide some pet dirt from showing.

### **Cleaning Pet Urine**

Pet urine is one of the toughest things to battle when it comes to carpet care. In order to get accidental urine spots out of the carpet, you need to catch it rather quickly. Get several paper towels first and step on them, a few at a time, with shoes on. This will help you to pull up the urine without spreading it. Continue to do this until the paper towels come up nearly dry. Make a mixture of 1-teaspoon of ammonia and 1-cup of water. Spray this on the area and let it sit for 5-minutes. Use a stiff brush and make small circular motions from the inside of the spot outward. Use a wet/dry vacuum to pull up the rest of the area. This should prevent the urine from staining and should pull all of it up from the carpet.

### **Get professional help**

Professional carpet cleaning companies have the necessary experience and products to tackle dirty and smelly carpet caused by pets. Get professional help after various attempts to clean your soiled carpet fail. The earlier your carpet is treated and cleaned, the better the result of you will expect from the carpet cleaning treatment.

# O U T D O O R F A B R I C S

M a i n t e n a n c e a n d c a r e

In collaboration with Maison Pierre Frey



Printed outdoor fabric  
100% Polyester  
Stain and water repellent treatment



Le jardin du palais



Mauritius

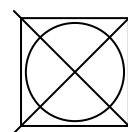
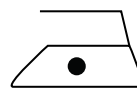
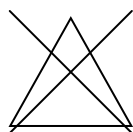
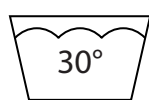


Papillons California



A la table du roi

**REGULAR CLEANING**



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